

GIFT VOUCHER REGULATIONS

§ 1

These regulations (hereinafter "Regulations") define the rules of sale and the implementation of ZAHIR KEBAB Gift Vouchers, complaint rules and is binding on the Publisher, Buyers and Users of Gift Vouchers

§ 2

1. The phrases used in the Regulations mean:

a. Publisher - ZAHIR & ZAHID Sp. Z o. O. Sp. K. with its seat in Łódź 90-057 at ul. Henryka Sienkiewicza 85-87 lok. 12.05. registered in the District Court for Łódź-Śródmieście in Łódź, XX Commercial Department, National Court Register under KRS number 0000682335, REGON 367540781, NIP: 6222804989.

b. Showroom - restaurants located in Poland, marked with the brand: ZAHIR KEBAB.

c. Gift Voucher - a voucher - issued to the bearer, authorizing the User to redeem it in the Showroom.

d. Buyer - a person who transfers funds to the Publisher at the Showroom in the amount equal to the value of the voucher, in return for which he receives a Gift Voucher from the Publisher.

e. User - the holder of a Gift Voucher, presenting it for execution in the Showroom.

f. Goods - food / dishes purchased in Showrooms located in the territory of the Republic of Poland.

§3

1. A gift voucher is a gift voucher and is not a payment card.

2. The value of the Gift Voucher is expressed in PLN.

3. The value of the Gift Certificate is equal to the amount paid by the buyer for the Gift Certificate.

4. A Gift Voucher can be purchased for the following amounts: PLN 30, PLN 50, PLN 100.

5. The gift voucher is valid from the date it is issued to the date placed on the voucher.

6. The Gift Voucher may be used only in the stores in the Showrooms.

7. The voucher cannot be redeemed via the following portals: Pyszne.pl, Glovo and Uber Eats.

8. The Gift Certificate does not include the purchase of beverages.

§4

1. The Publisher undertakes to provide the Buyer with a Gift Voucher, along with the information on it regarding the amount of execution and the expiry date, in the amount declared by the Buyer, and then to accept it for implementation in the Showrooms.
2. The funds transferred by the Buyer in accordance with point 1 shall become the property of the Publisher at the time of issuing the Gift Voucher.
3. The Gift Voucher can only be redeemed once.
4. In the event that the price of the Goods purchased by the User with the use of the Gift Voucher will be higher than the amount for which the Gift Voucher was issued, the User will be obliged to pay the difference by another form of payment acceptable in the Showroom.
5. Where the price of the Goods purchased by the User with the use of the Gift Voucher will be lower than the amount for which the Gift Voucher was issued, the contractor will not refund the money difference to the user.
6. The User confirms the order to use the Gift Voucher to the extent to which the use of the Gift Voucher will result from the documentation held by the Publisher by presenting the Gift Voucher to the staff of the Showrooms for execution and collecting the Goods purchased with the Gift Voucher at the Showroom.
7. The issue of a Gift Voucher to the User does not constitute a sale subject to tax on goods and services within the meaning of the relevant tax regulations.

§5

1. The Gift Voucher is non-refundable and cannot be exchanged for cash.
2. The Gift Voucher is valid for the date placed directly on the Gift Voucher.
3. After the expiry date of the Gift Voucher, the payment with the Gift Voucher cannot be made. The period of validity of the Gift Voucher cannot be extended.
4. In the event that, despite the expiry of the Gift Voucher, the voucher remains unused, the User and the Buyer have no right to demand from the Publisher a refund of the funds transferred to the Publisher.

§6

1. The Publisher has the right to refuse to redeem a Gift Voucher in the event of: a. Expiry of the validity of the Gift Voucher, b. The lack of technical possibility to redeem the Gift Voucher, in particular: - equipment failure preventing the fulfillment of the order. - damage to the Gift Voucher to the extent that it is impossible to read the data stored on the Gift Voucher. c. The following elements are missing from the voucher, ie a hologram and a handwritten signature of the vice-president of ZAHIR & ZAHID Sp. z o. o. Sp. K.

2. The Publisher shall not be liable for any Gift Vouchers that have been lost (lost, stolen) after their issue to the Buyer.

3. In the event of loss or theft of the Gift Voucher, the User and the Buyer shall not be entitled to any claims against the Publisher.

§7

1. Any complaints related to Gift Vouchers will be considered by the Publisher in writing, within 30 (say: thirty) days from the date of submitting a written complaint by the User.

2. Complaints related to Gift Vouchers should be submitted in writing to the address of the Publisher's seat indicated in §2 section 1 of the Regulations.

§8

1. The Purchaser, by paying the Publisher's funds and collecting the Gift Voucher, declares that